

IMPORTANT! Smart electric meter exchange will begin soon.

Address 1 1234 Main Street Your town, MN, 12345-6789

Address 2 1234 Main Street Your town, MN, 12345-6789

Address 3 1234 Main Street Your town, MN, 12345-6789

In about 30 days, Xcel Energy will be exchanging your existing electric meter with a smart meter at the above service address. It is part of Xcel Energy's effort to use digital technology to bring you cleaner, safer, more reliable energy while giving you more options to manage your energy use.

Here's what to expect during meter exchange:

- Your exchange will occur in about a month, between 7 a.m. and 6 p.m. Monday through Saturday. The meter exchange will be at no direct cost to you. Please ensure there is nothing blocking access to your meter.
- The exchange should take no longer than 15 minutes. You may experience a brief power interruption; we apologize for any inconvenience this may cause.
- For further information, please see our Frequently Asked Questions at <u>www.xcelenergy.com/SmartMeter</u>.
- Once you receive your smart meter, your monthly electric bill will look different than it does today. Visit www.xcelenergy.com/SmartMeter to learn more.

Thank you for your cooperation and for helping Xcel Energy make these technology advancements, as we give you more of what you expect from us – clean, reliable energy and new ways to save energy and money.

Visit **xcelenergy.com/SmartMeter**, email us at bsc@xcelenergy.com, or call us at 800-481-4700 to learn more about smart meters. Small commercial customers have the option to opt out of a smart meter and instead receive non-communicating meter, which comes with additional fees.